



Privacy Policy



Privacy Policy

Tipster takes the protection of your personal information very seriously. This Privacy Policy describes our data processing practices and your choices regarding the use of your personal information. Tipster has the legitimate interest according to Article 6 (1) (f) of the GDPR to collect your data. For your questions and wishes regarding the handling of your personal data, please contact us at support@tipster.de or for direct queries under DPO@tipster.de .

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1. Stored Information

Tipster's payment and risk departments are the appropriate departments that manage and process each player's fully personal information.

The enquiry of data consists of statutory provisions, described for example, in the "Law for the detection of profits from serious crimes" (Money Laundering Act GwG of the Federal Republic of Germany) or the Financial Market Money Laundering Act of the Republic of Austria.

With your registration, you voluntarily agree to the processing and storage as well as the further use of your data in the framework of the General Data Protection Regulation. In accordance with the Privacy Policy, your personal information provided to us voluntarily and for processing will be stored on non-public and encrypted media and / or servers. Tipster also reserves the right to encrypt the data individually.

Tipster further reserves the right to transfer the personal data to third parties (so-called processors or order processors) including, but not limited to, payment service providers, financial institutions and other relevant data-processing entities for purposes of verification and protection against any misuse and / or to use their service if Tipster deems it necessary.

Furthermore, Tipster reserves the right to disclose a player's personal data to such instances, if there are any irregularities related to their player account. Disclosure of personal data to government agencies and state authorities may be governed by law and regulation and requires Tipster to forward such data to the appropriate governmental authorities as requested. An obligation to inform you about the forwarding of your data to state authorities and government can also be prohibited by legal regulations.

We store personal information of visitors to the website tipster.de and the connected applications via online forms and whenever data is sent by e-mail. We also store (through our secure payment processors) information about all transactions that have been and are made, including details of the payment methods used. We also automatically collect additional information about each visit to our website.

Without the confirmation of consent to the transfer of your data and the associated permission on your part that we may use this data, registration with Tipster will



not be possible. Since legally prescribed processes prescribe data processing in certain areas, it is not possible to use our services without your consent. The withdrawal of a consent also entails the blocking of your player account. At least until a new consent is given. Previously processed data are not affected by the withdrawal of consent.

Recording of data

The collection of data via our website takes place by entering your personal data when registering, as listed under 2.2.1 of Tipster's Terms and Conditions, sending e-mails to our e-mail addresses and when communicating with us via our chat system or contact form.

The following data is collected during each of your visits to our pages or applications:

- Your IP address, and thus your location
- The time when you logged in with us
- The assignment of your data generated by our cookies insofar as you have already registered with us, otherwise no personal data is included
- Recognition details (coded number which assigns the advertising medium to your player account - personal data or name details, etc. are not transmitted) if you come to us via one of our advertising media or affiliates
- The user agent, your browser sent by default and tells your operating system, your browser used and its current version.

E-mail

If you send us an e-mail, in addition to the above data, we will additionally receive your used e-mail address and the data you provided in the e-mail. When submitting documents via our e-mail system, the data is stored on a separate secure storage medium / server and cryptically encrypted.

Contact form

We offer you on our website in addition to a chat system a contact form, with which you can reach our support in writing. This form only transmits the data on your part, which you enter there in the form. The form is directly connected to our servers and will not be transported or spotted by a third company. A submitted form without contact data could not be assigned by you and will be destroyed immediately in accordance with the General Data Protection Regulation.



Chat system

In our chat system, besides the IP address, we can also see which of the subpages on our website you are visiting at the moment and how long you have been staying on our website.

Through special technology and software we have in use, we are also able to see your user-agent. This indicates which operating system you are using and which browser you are using in which version. However, personal data will not be displayed or transmitted except if you provide us these details during the chat.

Deposit (PSP)

If you make a deposit on your player account, this can be done in different ways. With the exception of the normal bank transfer to our Tipster bank account, we use so-called payment service providers (PSP) for the deposit. These are located between you and us and allow a fast almost second-rate payment through their service. These PSPs have their own privacy policies, which are subject to strict legal regulations and Tipster has no influence on it. Please read the privacy statement of your preferred PSP in advance when making your deposit.

Landing Pages

If you reach, for example through one of our advertising newsletter or an affiliate, on an advertising or explanatory page of our company (subpages of the website - so-called Landing Pages), it may be that the button that you pressed in the advertising e-mail is provided with a special code, This would then be necessary to be listed on this landing page, even if you are asked to enter something (interest survey or similar) there. This may also apply to personal information, such as your e-mail address or full name. These landing pages are located on our own servers and data is assigned to the respective player accounts when it comes to special advertisements. Surveys do not collect personal information.

2. Use of Personal Information

We will use the information collected through this website and connected applications for the following purposes:

- Full Player Account Management
- Provision and personalization of our complete services;
- Processing of requests and wishes;
- Legally required verification processes



- Conducting market research studies (see also landing pages);
- Contacting you (via e-mail or other means of communication) to inform you about our products, innovations and services, as well as promotions;
- Disclose your information to organizations that offer products or services that we believe might be of interest to you (assuming you have consented to receive such information). Personal data, which were created after an assessment and category (profiling), are not transmitted here

Your personal information is not processed and / or generated through automated processes by Tipster at all. A so-called exclusive automated profiling, as described in Article 22 GDPR, does not take place at Tipster.

2.1 Newsletter

If you would like to receive our newsletter, we require a valid email address as well as information that allows us to verify that you are the owner of the specified email address and that you agree to receive this newsletter. No additional data is collected or is only collected on a voluntary basis. We only use this data to send the requested information and do not pass it on to third parties.

We will, therefore, process any data you enter onto the contact form only with your consent per Art. 6 (1) (a) DSGVO. You can revoke consent to the storage of your data and email address as well as their use for sending the newsletter at any time, e.g. through the "unsubscribe" link in the newsletter. The data processed before we receive your request may still be legally processed.

The data provided when registering for the newsletter will be used to distribute the newsletter until you cancel your subscription when said data will be deleted. Data we have stored for other purposes (e.g. email addresses for the members area) remain unaffected.

MailChimp

This website uses the services of MailChimp to send newsletters. This service is provided by Rocket Science Group LLC, 675 Ponce De Leon Ave NE, Suite 5000, Atlanta, GA 30308, USA.



MailChimp is a service which organizes and analyzes the distribution of newsletters. If you provide data (e.g. your email address) to subscribe to our newsletter, it will be stored on MailChimp servers in the USA.

MailChimp is certified under the EU-US Privacy Shield. The Privacy Shield is an agreement between the European Union (EU) and the US to ensure compliance with European privacy standards in the United States.

We use MailChimp to analyze our newsletter campaigns. When you open an email sent by MailChimp, a file included in the email (called a web beacon) connects to MailChimp's servers in the United States. This allows us to determine if a newsletter message has been opened and which links you click on. In addition, technical information is collected (e.g. time of retrieval, IP address, browser type, and operating system). This information cannot be assigned to a specific recipient. It is used exclusively for the statistical analysis of our newsletter campaigns. The results of these analyses can be used to better tailor future newsletters to your interests.

If you do not want your usage of the newsletter to be analyzed by MailChimp, you will have to unsubscribe from the newsletter. For this purpose, we provide a link in every newsletter we send. You can also unsubscribe from the newsletter directly on the website.

Data processing is based on Art. 6 (1) (a) GDPR. You may revoke your consent at any time by unsubscribing to the newsletter. The data processed before we receive your request may still be legally processed.

The data provided when registering for the newsletter will be used to distribute the newsletter until you cancel your subscription when said data will be deleted from our servers and those of MailChimp. Data we have stored for other purposes (e.g. email addresses for the members area) remains unaffected.

For details, see the MailChimp privacy policy at <https://mailchimp.com/legal/terms/>



2.2 Plugins and tools

YouTube

Our website uses plugins from YouTube, which is operated by Google. The operator of the pages is YouTube LLC, 901 Cherry Ave., San Bruno, CA 94066, USA.

If you visit one of our pages featuring a YouTube plugin, a connection to the YouTube servers is established. Here the YouTube server is informed about which of our pages you have visited. If you're logged in to your YouTube account, YouTube allows you to associate your browsing behavior directly with your personal profile. You can prevent this by logging out of your YouTube account. YouTube is used to help make our website appealing. This constitutes a justified interest pursuant to Art. 6 (1) (f) GDPR.

Further information about handling user data, can be found in the data protection declaration of YouTube under <https://www.google.de/intl/de/policies/privacy>.

Google Web Fonts

For uniform representation of fonts, this page uses web fonts provided by Google. When you open a page, your browser loads the required web fonts into your browser cache to display texts and fonts correctly.

For this purpose your browser has to establish a direct connection to Google servers. Google thus becomes aware that our web page was accessed via your IP address. The use of Google Web fonts is done in the interest of a uniform and attractive presentation of our website. This constitutes a justified interest pursuant to Art. 6 (1) (f) GDPR. If your browser does not support web fonts, a standard font is used by your computer.

Further information about handling user data, can be found at <https://developers.google.com/fonts/faq> and in Google's privacy policy at <https://www.google.com/policies/privacy/>.



3. Marketing preferences

When registering, please also indicate whether you would like to receive information about products or services from us or other companies in our company group by ticking the appropriate box. You may revoke the receipt of such communications at any time by following the instructions at the end of each advertising message or by sending us an e-mail to support@tipster.com.

If you want to know if and what data we forward to other companies, you have the right to know at any time. Simply contact our data protection officer at DPO@tipster.de

4. Use of cookies

A cookie is a small unit of information that is sent from a web server to a web browser and allows the server to obtain information from the browser. We use our own cookies to identify you when you visit our website and to be able to recall details of your registration more quickly and effectively (for example, saved game settings etc.). The use of cookies also allows registered users to conduct transactions and access information about their account. Most browsers allow you to disable cookies. If you would like to know how to do this, please refer to the help menu of your browser. However, by disabling cookies, your visits to our website will be significantly restricted or unusable.

4.1. Analytics

This website uses Google Analytics, a web analytics service. It is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Google Analytics uses so-called "cookies". These are text files that are stored on your computer and that allow an analysis of the use of the website by you. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there.

Google Analytics cookies are stored based on Art. 6 (1) (f) GDPR. The website operator has a legitimate interest in analyzing user behavior to optimize both its website and its advertising.

IP anonymization

We have activated the IP anonymization feature on this website. Your IP address will be shortened by Google within the European Union or other parties to the Agreement on the European Economic Area prior to transmission to the



United States. Only in exceptional cases is the full IP address sent to a Google server in the US and shortened there. Google will use this information on behalf of the operator of this website to evaluate your use of the website, to compile reports on website activity, and to provide other services regarding website activity and Internet usage for the website operator. The IP address transmitted by your browser as part of Google Analytics will not be merged with any other data held by Google.

Browser plugin

You can prevent these cookies being stored by selecting the appropriate settings in your browser. However, we wish to point out that doing so may mean you will not be able to enjoy the full functionality of this website. You can also prevent the data generated by cookies about your use of the website (incl. your IP address) from being passed to Google, and the processing of these data by Google, by downloading and installing the browser plugin available at the following link: <https://tools.google.com/dlpage/gaoptout?hl=en>.

Objecting to the collection of data

You can prevent the collection of your data by Google Analytics by clicking on the link "Disable tracking" in the website's footer. An opt-out cookie will be set to prevent your data from being collected on future visits to this site.

For more information about how Google Analytics handles user data, see Google's privacy policy: <https://support.google.com/analytics/answer/6004245?hl=en>.

Outsourced data processing

We have entered into an agreement with Google for the outsourcing of our data processing and fully implement the strict requirements of the German data protection authorities when using Google Analytics.

Demographic data collection by Google Analytics

This website uses Google Analytics' demographic features. This allows reports to be generated containing statements about the age, gender, and interests of site visitors. This data comes from interest-based advertising from Google and third-party visitor data. This collected data cannot be attributed to any specific



individual person. You can disable this feature at any time by adjusting the ads settings in your Google account or you can forbid the collection of your data by Google Analytics as described in the section "Refusal of data collection".

In part, Tipster uses the web analytics service Google Analytics on the betting platform and its own services. Google Analytics also uses "cookies" to facilitate the analysis of your use of the website. The information generated by the cookies about your use of this platform (including your IP address) will be transmitted to and stored by Google on servers in the United States.

Google uses this information to evaluate your use of the Platform, to compile reports on the activities of the Platform Operators and to provide other Internet related services.

Google will also transfer this information to third parties if required by law or if third parties process this data on behalf of Google. Google will never associate your IP address with other Google data. You can prevent the installation of cookies by setting your browser software accordingly; however, we point out that in this case you may not be able to use all the functions of the website to the full extent. By using the website you agree to the processing of the data collected about you by Google in the manner described above and for the purpose stated above.

5. Disclosures

We only disclose personal information to other companies within our group of companies, business partners, government agencies and law enforcement agencies, future owners of our business, and service providers that we use to process data (processors).

You have the right to restrict the transfer of your data or to insist on the deletion of your data. This right is guaranteed to you in the context of the points described in Articles 17 and 18 of the General Data Protection Regulation (GDPR). Exceptions are data that have to be collected according to Art.17.3.b of the GDPR and processed with a minimum legal storage requirement. The right of limitation and or restriction and or refusal as well as deletion of your data may be affected or limited by these legal provisions.

You also have the right under Art.15 of the GDPR to obtain information about the data stored at Tipster and to request them. Tipster will personally transmit the data to you in a readable format. The information includes your stored personal



data and the type of use. For information about stored data, a restriction or deletion please contact DPO@tipster.de

6. Other websites

Websites and apps from third parties

Our app and website may contain links to third-party websites and apps (for example, to social media or regulators) over which we have no influence and to which the Tipster Privacy Policy does not extend and may be differ from ours. For the functionality or possible occurring errors on the linked web pages only their operators are responsible for it. Tipster assumes no liability for the statutory provisions or privacy policies of websites of other operators. The social networks available to you for sharing content depend on which social networks you are a member of and how you have configured your member account and device. After the activation of such a link, we no longer have the influence on the processing of any personal data transferred to the third party when the link is operated. Therefore, we cannot take any responsibility for the processing of such personal data by third parties. For more information, see the privacy policy of the social networks or websites you use. Tipster also has no influence on the privacy policy of the pages, which lead through small icons to payment service providers (e.g. Visa, Skrill etc.) or authorities (MGA etc.). These special links are partly required by law and Tipster is not liable for the content or privacy policy of the respective pages.

7. Right of Access

You have the right to access your personal information as listed under 2.2.1 of Tipster's Terms and Conditions. This data can be viewed personally and simply at any time in your registered player account. To obtain a copy of your personal information stored with us, please contact us at the following address: Tipster Ltd., Melita Court, Giuseppe Cali St c / w Abate Rigord St, XBX1420 Ta'Xbiex, Malta, or send your e-mail request to DPO@tipster.de for an overview of the data stored with us. According to Article 15 of the General Data Protection Regulation (GDPR), this right is granted to you once every 3 months free of charge. Each additional request will be covered by a reasonable administration fee depending on the effort. The documents will be made available to you in a format that is readable for you. For privacy reasons, the request made by you must be verified separately and unequivocally.



8. Internet-based data transmission

Because the Internet is a global environment, the collection and processing of personal information necessarily involves the transmission of data on an international basis. By using our website and communicating with us electronically, you acknowledge and agree that we process your personal information in this way. When transferring data on our part to one of our processors, we will transmit the data cryptically encrypted.

9. International Jurisdiction and Applicable law

Any dispute between you and Tipster arising from or in relation to the subject matter of this Privacy Policy shall be governed and construed in accordance with Malta law without reference to its conflict of laws principles and shall be subjected to the exclusive jurisdiction of the competent courts of Malta.

If a provision of the present Privacy Policy is canceled by a decision of a competent court as unlawful, invalid or unenforceable, this will not affect the validity and enforceability rest of its provisions, which will remain in full force and will be accordingly applied